

Description:

Physical Health Services are delivered through contracts with the Public Health Districts and other providers. Program areas include: immunizations, chronic and communicable disease prevention and intervention, food safety, reduction of health risks from environmental exposures, promotion of maternal and child health, improving access to rural health care, Public Health and Hospital preparedness, and vital records. Emergency Medical Services conducts ambulance licensing, certification and recertification to EMS personnel, operates the statewide EMS communications center, and provides technical assistance and grants to community EMS units, evaluation of EMS system performance, and other related activities. Laboratory Services is one of several basic support systems administered by the Division of Health for a variety of physical health programs, environmental control programs, and other divisions and programs of the Department. In addition, The Bureau of Laboratories provides laboratory support to all licensed laboratories in the state, the District Health Departments and other departments of state government.

Major Functions and Targeted Performance Standard(s) for Each Function:

1. Identify major health and safety risks to Idaho citizens and develop and implement strategies to reduce the risks.
 - A. Major health and safety risks identified and prioritized annually, and strategies implemented to reduce the risks. * Prioritization completed on time and within scope. Strategies implemented on time and within scope.

Actual Results			
1999	2000	2001	2002
	Initiated FY 2001	Prioritization Completed	*
Projected Results			
2003	2004	2005	2006
*	*	*	

2. Identify individual, family and community resources necessary to support the well being of Idahoans, and develop and implement strategies to align and coordinate these resources.
 - A. Individual, family and community resources identified and strategies implemented annually to align and coordinate these resources. *Identification of individual, family and community resources is completed on time and within scope. Strategies developed and implemented to align and coordinate resources completed on time and within scope.

Actual Results			
1999	2000	2001	2002
	Initiated FY 2001	Policy Model Developed * Imple	*
Projected Results			
2003	2004	2005	2006
*	*	*	

3. Identify and apply models of establishing partnerships for a sustainable and integrated health and human service systems.
 - A. Models of establishing partnerships identified, and annually applied these models to sustain and integrate health and human service systems. *Models for establishing partnerships to sustain and integrate health and human service systems identified and applied on time and within scope.

Actual Results			
1999	2000	2001	2002
	Initiated FY 2001	Partnership Inventory Complet	*
Projected Results			
2003	2004	2005	2006
*	*	*	

Health & Welfare, Department of Public Health Services

4. Define, plan and implement the principles of a Learning Organization.
 - A. Principles of a Learning Organization for the Department defined, planned and implemented.
*Principles of a Learning Organization defined, planned and implemented on time and within scope.

Actual Results			
1999	2000	2001	2002
	Initiated FY 2001	g for staff developed & imple	*
Projected Results			
2003	2004	2005	2006
*	*	*	

5. Identify and recommend solutions for opportunities to align structures, people and technology while improving communication and customer service in support of the desired outcomes of all other goals.
 - A. Opportunities identified and recommendations made to align structures, people and technology annually. Customer service plans with uniform standards developed and implemented statewide and updated annually. Communications plan developed and implemented statewide and updated annually. *Solutions for opportunities to align structure, people and technology identified and recommendations made on time and within scope. Customer service and communications plans completed and updated on time and within scope. (FY 2002 Actual - Recommendations Reviewed, Customer Service Plan developed and implemented, Communications Plan developed and implemented, Opportunities identified and recommendations made.

Actual Results			
1999	2000	2001	2002
	Initiated FY 2001	See Target	*
Projected Results			
2003	2004	2005	2006
*	*	*	

Program Results and Effect:

Vaccine-preventable disease: The percent of fully immunized children under the age of three has remained at 75%.

Prenatal health care: The percent of women receiving care in the first trimester has increased to 81.9 % in calendar year 2000.

For more information contact Patricia Johnson at 334-5583.

Health & Welfare, Department of Self-Reliance Programs

Description:

The Division of Welfare administers various programs that serve individuals and families with low incomes and those in crisis situations to help them become and remain stable families in Idaho communities. Collectively, the programs administered by the Division are termed the Self Reliance Program.

The Division manages programs to provide necessary aid in the form of Child Support Services, Food Stamps, Temporary Assistance to Families in Idaho (TAFI), the Idaho Child Care Program (ICCP), Aid to the Aged, Blind and Disabled (AABD), and Refugee Medical Assistance while requiring people to strive to become employed and self-reliant. The Self Reliance Programs are responsible for the eligibility determinations for these programs and for the Medicaid program.

Other Self reliance programs include food commodities, assistance for energy, telephone, and weatherization, and other services funded through the federal Community Services Block Grant Program. The Division looks at the needs of individuals and families, designing and integrating health care, child support services temporary cash support and employment training to ensure success.

Major Functions and Targeted Performance Standard(s) for Each Function:

1. Identify major health and safety risks to Idaho citizens and develop and implement strategies to reduce the risks.

A. Major health and safety risks identified and prioritized annually, and strategies implemented to reduce the risks. *Prioritization completed on time and within scope. Strategies implemented on time and within scope.

Actual Results			
1999	2000	2001	2002
	Initiated in FY 2001	Prioritization Completed	*
Projected Results			
2003	2004	2005	2006
*	*	*	

2. Identify individual, family and community resources necessary to support the well being of Idahoans, and develop and implement strategies to align and coordinate these resources.

A. Individual, family and community resources identified and strategies implemented annually to align and coordinate these resources. *Identification of individual, family and community resources is completed on time and within scope. Strategies developed and implemented to align and coordinate resources completed on time and within scope.

Actual Results			
1999	2000	2001	2002
	Initiated FY 2001	Policy Model developed and implemented	*
Projected Results			
2003	2004	2005	2006
*	*	*	

3. Identify and apply models of establishing partnerships for a sustainable and integrated health and human service systems.

A. Models of establishing partnerships are identified, and annually are applied these models to sustain and integrate health and human service systems. *Models for establishing partnerships to sustain and integrate health and human service systems identified and applied on time and within scope.

Actual Results			
1999	2000	2001	2002
	Initiated FY 2001	Partnership Inventory Completed	*
Projected Results			
2003	2004	2005	2006
*	*	*	

Health & Welfare, Department of

Self-Reliance Programs

4. Define, plan and implement the principles of a Learning Organization.
 - A. Principles of a Learning Organization for the Department are defined, planned and implemented.
 *Principles of a Learning Organization defined, planned and implemented on time and within scope.

Actual Results			
1999	2000	2001	2002
	Initiated FY 2001	for staff developed and impl	*
Projected Results			
2003	2004	2005	2006
*	*	*	

5. Identify and recommend solutions for opportunities to align structures, people and technology while improving communication and customer service in support of the desired outcomes of all other goals.
 - A. Opportunities identified and recommendations made to align structures, people and technology annually. Customer service plans with uniform standards developed and implemented statewide and updated annually. Communications plan developed and implemented statewide and updated annually. *Solutions for opportunities to align structure, people and technology identified and recommendations made on time and within scope. Customer service and communications plans completed and updated on time and within scope. (FY 2002 Actual - Recommendations Reviewed, Customer Service Plan developed and implemented, Communications Plan developed and implemented, Opportunities identified and recommendations made.

Actual Results			
1999	2000	2001	2002
	Initiated FY 2001	See Target	*
Projected Results			
2003	2004	2005	2006
*	*	*	

Program Results and Effect:

The Self Reliance Program is focused on strengthening individuals, families and communities. Current changes should result in consistent statewide services for our participants and eliminate redundancy in our business. We will work to inform our participants and to connect them with Department and other community resources to provide tools that will support them in becoming healthy, stable individuals and families. We are developing a Healthy Families Index to measure the results of our efforts.

For more information contact Patricia Johnson at 334-5583.

Health & Welfare, Department of Medical Assistance Services

Description:

Responsibilities of this program include administering plans to finance and deliver health services for people at risk due to low income and other factors, such as youth, old age, pregnancy, or disability, pursuant to state and federal Medicaid requirements. Additional responsibilities involve licensing and certification of health facilities to meet state and federal requirements and to participate in Medicaid and Medicare.

Major Functions and Targeted Performance Standard(s) for Each Function:

1. Identify major health and safety risks to Idaho citizens and develop and implement strategies to reduce the risks.

A. Major health and safety risks identified and prioritized annually, and strategies implemented to reduce the risks. *Prioritization completed on time and within scope. Strategies implemented on time and within scope.

Actual Results			
1999	2000	2001	2002
	Initiated in FY 2001	Prioritization Completed	*
Projected Results			
2003	2004	2005	2006
*	*	*	

2. Identify individual, family and community resources necessary to support the well being of Idahoans, and develop and implement strategies to align and coordinate these resources.

A. Individual, family and community resources identified and strategies implemented annually to align and coordinate these resources. *Identification of individual, family and community resources is completed on time and within scope. Strategies developed and implemented to align and coordinate resources completed on time and within scope.

Actual Results			
1999	2000	2001	2002
	Initiated FY 2001	Policy Model developed and im	*
Projected Results			
2003	2004	2005	2006
*	*	*	

3. Identify and apply models of establishing partnerships for a sustainable and integrated health and human service systems.

A. Models of establishing partnerships are identified, and annually are applied these models to sustain and integrate health and human service systems. *Models for establishing partnerships to sustain and integrate health and human service systems identified and applied on time and within scope.

Actual Results			
1999	2000	2001	2002
	Initiated FY 2001	Partnership Inventory Comple	*
Projected Results			
2003	2004	2005	2006
*	*	*	

Health & Welfare, Department of Medical Assistance Services

4. Define, plan and implement the principles of a Learning Organization.
- A. Principles of a Learning Organization for the Department are defined, planned and implemented.
*Principles of a Learning Organization defined, planned and implemented on time and within scope.

Actual Results			
1999	2000	2001	2002
	Initiated FY 2001	g for staff developed & imple	*
Projected Results			
2003	2004	2005	2006
*	*	*	

5. Identify and recommend solutions for opportunities to align structures, people and technology while improving communication and customer service in support of the desired outcomes of all other goals.
- A. Opportunities identified and recommendations made to align structures, people and technology annually. Customer service plans with uniform standards developed and implemented statewide and updated annually. Communications plan developed and implemented statewide and updated annually. *Solutions for opportunities to align structure, people and technology identified and recommendations made on time and within scope. Customer service and communications plans completed and updated on time and within scope. ((FY 2001 Actual - Recommendations Reviewed, Customer Service Plan developed and implemented, Communications Plan developed and implemented, opportunities identified and recommendations made.)

Actual Results			
1999	2000	2001	2002
	Initiated FY 2001	See Target standard above	*
Projected Results			
2003	2004	2005	2006
*	*	*	

Program Results and Effect:

The Healthy Connections program began in 1993 and is today a centerpiece of the Department's efforts to ensure the "Right Care in the Right Place at the Right Price with the Right Outcomes". The Department is pursuing a two pronged strategy-increased Healthy Connections enrollment and Disease Management interventions-to improve the quality of health care and control costs for Medicaid clients. Healthy Connections enrollment is rapidly expanding with a current enrollment rate of 46% of Medicaid clients enrolled in the Healthy Connections primary care case management system. The Department goal is to have 68% enrollment by the end of SFY 2003.

The Department is beginning the first of six disease interventions in the fall of 2002. The program remains very cost effective over traditional fee-for-service programs.

For more information contact Patricia Johnson at 334-5583.

Description:

The Family and Children's Services program is responsible for a variety of programs with the goal of increasing the safety, and promoting the permanency and well-being of children. Child protection safety and risk assessments are conducted by licensed social workers in conjunction with members of local Multidisciplinary child abuse and neglect teams. Consistent with the severity of the abuse and/or neglect, age of the child, and ability of the family to respond effectively, services are provided to families on a voluntary basis, under in-home court supervision or when children have been removed from the home. The Department provides foster care services to children in the state's custody who have been abused, neglected, or are seriously emotionally disturbed or consistent with voluntary agreements with families who are in need of this service to adequately deal with these issues to protect safety and well-being of the child involved. Many of these children present unique challenges for foster parents around school, community, and family relationship issues. Foster parents are the most significant resource for the temporary or permanent placement of children. Family and Children's Services provides adoption services for children with special needs who are in the guardianship of the Department. Adoption assistance in the form of monthly subsidies and medical assistance is available for children with special needs. Public mental health services for children, youth and their families are provided through Family and Children's Services. The Department provides outpatient therapeutic services and support services in addition to residential and inpatient services.

Major Functions and Targeted Performance Standard(s) for Each Function:

1. Identify major health and safety risks to Idaho citizens and develop and implement strategies to reduce the risks.

A. Major health and safety risks identified and prioritized annually, and strategies implemented to reduce the risks. *Prioritization completed on time and within scope. Strategies implemented on time and within scope.

Actual Results			
1999	2000	2001	2002
	Initiated in FY 2001	Prioritization Completed	*
Projected Results			
2003	2004	2005	2006
*	*	*	

2. Identify individual, family and community resources necessary to support the well being of Idahoans, and develop and implement strategies to align and coordinate these resources.

A. Individual, family and community resources identified and strategies implemented annually to align and coordinate these resources. *Identification of individual, family and community resources is completed on time and within scope. Strategies developed and implemented to align and coordinate resources completed on time and within scope.

Actual Results			
1999	2000	2001	2002
	Initiated in FY 2001	icy Model developed and im	*
Projected Results			
2003	2004	2005	2006
*	*	*	

Health & Welfare, Department of Children's Services

3. Identify and apply models of establishing partnerships for a sustainable and integrated health and human service systems.

A. Models of establishing partnerships are identified, and annually are applied these models to sustain and integrate health and human service systems. *Models for establishing partnerships to sustain and integrate health and human service systems identified and applied on time and within scope.

Actual Results			
1999	2000	2001	2002
	Initiated FY 2001	Partnership Inventory Completed	*
Projected Results			
2003	2004	2005	2006
*	*	*	

4. Define, plan and implement the principles of a Learning Organization.

A. Principles of a Learning Organization for the Department are defined, planned and implemented.

*Principles of a Learning Organization defined, planned and implemented on time and within scope.

Actual Results			
1999	2000	2001	2002
	Initiated in FY 2001	for staff developed and implemented	*
Projected Results			
2003	2004	2005	2006
*	*	*	

5. Identify and recommend solutions for opportunities to align structures, people and technology while improving communication and customer service in support of the desired outcomes of all other goals.

A. Opportunities identified and recommendations made to align structures, people and technology annually. Customer service plans with uniform standards developed and implemented statewide and updated annually. Communications plan developed and implemented statewide and updated annually. *Solutions for opportunities to align structure, people and technology identified and recommendations made on time and within scope. Customer service and communications plans completed and updated on time and within scope. (FY 2002 Actual- Recommendations Reviewed, Customer Service Plan developed and implemented, Communications Plan developed and implemented, Opportunities identified and recommendations made.)

Actual Results			
1999	2000	2001	2002
	Initiated FY 2001	See Target above	*
Projected Results			
2003	2004	2005	2006
*	*	*	

Program Results and Effect:

Children's Services, at the community level, provides child protection and children's mental health services to children and families where risk factors make the child's living at home not sufficiently safe, as well as early intervention prevention services in partnership with local school districts. Adoption services are provided for special needs children whose parents have had their parental rights terminated and are in the Department's guardianship. Idaho's citizens benefit from these protection and treatment services and children are able to live in permanent and safe family homes. Prevention and early intervention services provide strategies to reduce safety risks to children and reduce the need to remove children from their homes.

For more information contact Patricia Johnson at 334-583.

Health & Welfare, Department of Indirect Support Services

Description:

This program provides the central administrative functions for the Department. The Office of the Director provides central policy direction for the agency; the Office of Legal Services provides legal advice, monitoring, and litigation services; the Bureau of Financial Services manages the budget process including preparation, allocation and expenditure monitoring and control, manages the cash balance including federal funds and indirect cost allocation, controls FISCAL operations, is responsible for statewide financial planning and necessary support documents for the Department, accounting, purchasing, contract review, payroll and employee records; the Bureau of Management Review is responsible for conducting program operation and internal control reviews of receipting including Child Support payments, motor pool operations, contracting procedures and Divisional and Regional operations. Additionally this bureau provides criminal history checks, inventory control, forms control and distribution, and clerical support for the Division of Management Services; the Bureau of Facilities Management coordinates and manages physical plant and facilities needs for all department programs and staff, arranges for preventive maintenance on the Department's state-owned facilities, and coordinates construction and remodeling projects with the Department of Public Works. The Division of Human Resources is responsible for position management, recruiting, performance evaluation, equal employment and affirmative action, policy development and personnel management problem solving. The Division of Information Systems helps plan, develop and operate all data processing within the Department. Regional directors serve as the Department's liaison to the communities.

Major Functions and Targeted Performance Standard(s) for Each Function:

1. Identify major health and safety risks to Idaho citizens and develop and implement strategies to reduce the risks

A. Major health and safety risks identified and prioritized annually, and strategies implemented to reduce the risks. *Prioritization completed on time and within scope. Strategies implemented on time and within scope.

Actual Results			
1999	2000	2001	2002
	Initiated FY 2001	Prioritization Completed	*
Projected Results			
2003	2004	2005	2006
*	*	*	

2. Identify individual, family and community resources necessary to support the well being of Idahoans, and develop and implement strategies to align and coordinate these resources.

A. Individual, family and community resources identified and strategies implemented annually to align and coordinate these resources. *Identification of individual, family and community resources is completed on time and within scope. Strategies developed and implemented to align and coordinate resources completed on time and within scope.

Actual Results			
1999	2000	2001	2002
	Initiated FY 2001	Policy Model developed and implemented	*
Projected Results			
2003	2004	2005	2006
*	*	*	

Health & Welfare, Department of Indirect Support Services

3. Identify and apply models of establishing partnerships for a sustainable and integrated health and human service systems.
 - A. Models of establishing partnerships are identified, and annually are applied these models to sustain and integrate health and human service systems. *Models for establishing partnerships to sustain and integrate health and human service systems identified and applied on time and within scope.

Actual Results			
1999	2000	2001	2002
	Initiated FY 2001	Partnership Inventory Completed	*
Projected Results			
2003	2004	2005	2006
*	*	*	

4. Define, plan and implement the principles of a Learning Organization.
 - A. Principles of a Learning Organization for the Department are defined, planned and implemented.
 - *Principles of a Learning Organization defined, planned and implemented on time and within scope.

Actual Results			
1999	2000	2001	2002
	Initiated FY 2001	for staff developed and implemented	*
Projected Results			
2003	2004	2005	2006
*	*	*	

5. Identify and recommend solutions for opportunities to align structures, people and technology while improving communication and customer service in support of the desired outcomes of all other goals.
 - A. Opportunities identified and recommendations made to align structures, people and technology annually. Customer service plans with uniform standards developed and implemented statewide and updated annually. Communications plan developed and implemented statewide and updated annually. *Solutions for opportunities to align structure, people and technology identified and recommendations made on time and within scope. Customer service and communications plans completed and updated on time and within scope. (FY 2002 Actual- Recommendations Reviewed, Customer Service Plan developed and implemented, Communications Plan developed and implemented, Opportunities identified and recommendations made.)

Actual Results			
1999	2000	2001	2002
	Initiated FY 2001	See Target above	*
Projected Results			
2003	2004	2005	2006
*	*	*	

Program Results and Effect:

Program Results and Effect: This program provides the central administrative structure and support for the Department of Health and Welfare. The support activities provided makes it possible for the rest of the Department's programs to deliver services to the citizens of Idaho.

For more information contact Patricia Johnson at 334-5583.

Description:

In Mental Health Services, the State of Idaho is committed to a community-based, consumer-guided and organized system of care for its adult citizens experiencing serious mental illness, utilizing state of the art approaches to care and treatment that are proven to be effective and cost efficient. Currently, services are delivered through seven regional, state-operated community mental health centers and a network of private providers. State Hospital North and State Hospital South provide both short and long term 24-hour inpatient care and treatment for consumers who are not able to remain safely in the community setting. In Substance Abuse Services, all direct treatment services are provided through contracts with private providers. These direct services include social detoxification, residential and outpatient and intensive outpatient treatment as well as case management for certain women and children served. Prevention is also an important part of the program's responsibility, and is delivered through contracts that include community and parent education, school-based programs for both students and teachers, and intervention with high-risk youth.

Major Functions and Targeted Performance Standard(s) for Each Function:

1. Identify major health and safety risks to Idaho citizens and develop and implement strategies to reduce the risks.

A. Major health and safety risks identified and prioritized annually, and strategies implemented to reduce the risks. *Prioritization completed on time and within scope. Strategies implemented on time and within scope.

Actual Results			
1999	2000	2001	2002
	Initiated FY 2001	Prioritization Completed	*
Projected Results			
2003	2004	2005	2006
*	*	*	

2. Identify individual, family and community resources necessary to support the well being of Idahoans, and develop and implement strategies to align and coordinate these resources.

A. Individual, family and community resources identified and strategies implemented annually to align and coordinate these resources. *Identification of individual, family and community resources is completed on time and within scope. Strategies developed and implemented to align and coordinate resources completed on time and within scope.

Actual Results			
1999	2000	2001	2002
	Initiated FY 2001	Service Plan developed and implemented	*
Projected Results			
2003	2004	2005	2006
*	*	*	

3. Identify and apply models of establishing partnerships for a sustainable and integrated health and human service systems.

A. Models of establishing partnerships are identified, and annually are applied these models to sustain and integrate health and human service systems. *Models for establishing partnerships to sustain and integrate health and human service systems identified and applied on time and within scope.

Actual Results			
1999	2000	2001	2002
	Initiated FY 2001	Partnership Inventory Completed	*
Projected Results			
2003	2004	2005	2006
*	*	*	

Health & Welfare, Department of

Mental Health Services

4. Define, plan and implement the principles of a Learning Organization.
 - A. Principles of a Learning Organization for the Department are defined, planned and implemented.

*Principles of a Learning Organization defined, planned and implemented on time and within scope.

Actual Results			
1999	2000	2001	2002
	Initiated FY 2001	for staff developed and impl	*
Projected Results			
2003	2004	2005	2006
*	*	*	

5. Identify and recommend solutions for opportunities to align structures, people and technology while improving communication and customer service in support of the desired outcomes of all other goals.
 - A. Opportunities identified and recommendations made to align structures, people and technology annually. Customer service plans wit uniform standards developed and implemented statewide and updated annually. Communications plan developed and implemented statewide and updated annually. *Solutions for opportunities to align structure, people and technology identified and recommendations made on time and within scope. Customer service and communications plans completed and updated on time and within scope. (FY 2002 Actual- Recommendations Reviewed, Customer Service Plan developed and implemented, Communications Plan developed and implemented, Opportunities identified and recommendations made)

Actual Results			
1999	2000	2001	2002
	Initiated FY 2001	See Target	*
Projected Results			
2003	2004	2005	2006
*	*	*	

Program Results and Effect:

1. Psychosocial rehabilitation services, working with consumers in natural environments to improve their abilities in normalized community living situations, are available through participation of private sector providers in all regions.
2. In conjunction with the two state hospitals an annual meeting of psychiatrists serving public funded consumers is facilitated to promote exchange of knowledge and best practice. Empowerment, advocacy and self-determination of consumers and family members are assured through an ongoing partnership with the State Planning Council on Mental Health, Regional Mental Health Advisory Boards, NAMI-Idaho and the Office of Consumer Affairs.
3. Regional mental health programs actively work with community partners to assure timely and clinically effective interventions to assist consumers in crisis and provide services through community ACT teams or mobile crisis efforts. Services include those for persons who are dually diagnosed with substance abuse and mental health issues.
4. State Substance Abuse Executive Council and regional substance abuse authorities determine the continuum of service to be provided in each region based upon a needs assessment and consistent with funds available.

For more information contact Patricia Johnson at 334-5583.

Health & Welfare, Department of Developmental Disabilities Services

Description:

Idaho's Developmental Disabilities Program works with community partners to manage and deliver specialized services for children and adults with developmental disabilities. Services are vital to assure the health and safety of the increasing number of Idahoans with developmental disabilities. Children with developmental delays and their families receive timely intervention and therapy in the critical first three years of life through the Infant Toddler Program, strengthening the family's capacity to care for their children and reducing or eliminating the need for costly services later. Adults with developmental disabilities gain employment skills, learn independent living skills, and receive the residential supports and opportunities they need to participate fully in community life. People with extreme behavioral and medical problems receive specialized, intensive, and short-term services at Idaho State School and Hospital in order to return to their home communities with the skills and supports they need to live safely and successfully.

Major Functions and Targeted Performance Standard(s) for Each Function:

1. Identify major health and safety risks to Idaho citizens and develop and implement strategies to reduce the risks.

A. Major health and safety risks identified and prioritized annually, and strategies implemented to reduce the risks. *Prioritization completed on time and within scope. Strategies implemented on time and within scope.

Actual Results			
1999	2000	2001	2002
	Initiated FY 2001	Prioritization Completed	*
Projected Results			
2003	2004	2005	2006
*	*	*	

2. Identify individual, family and community resources necessary to support the well being of Idahoans, and develop and implement strategies to align and coordinate these resources.

A. Individual, family and community resources identified and strategies implemented annually to align and coordinate these resources. *Identification of individual, family and community resources is completed on time and within scope. Strategies developed and implemented to align and coordinate resources completed on time and within scope.

Actual Results			
1999	2000	2001	2002
	Initiated FY 2001	cy Model developed and imp	*
Projected Results			
2003	2004	2005	2006
*	*	*	

3. Identify and apply models of establishing partnerships for a sustainable and integrated health and human service systems.

A. Models of establishing partnerships are identified, and annually are applied these models to sustain and integrate health and human service systems. *Models for establishing partnerships to sustain and integrate health and human service systems identified and applied on time and within scope.

Actual Results			
1999	2000	2001	2002
	Initiated FY 2001	Partnership Inventory Complet	*
Projected Results			
2003	2004	2005	2006
*	*	*	

Health & Welfare, Department of Developmental Disabilities Services

4. Define, plan and implement the principles of a Learning Organization.
- A. Principles of a Learning Organization for the Department are defined, planned and implemented.
*Principles of a Learning Organization defined, planned and implemented on time and within scope.

Actual Results			
1999	2000	2001	2002
	Initiated FY 2001	for staff developed and impl	*
Projected Results			
2003	2004	2005	2006
*	*	*	

5. Identify and recommend solutions for opportunities to align structures, people and technology while improving communication and customer service in support of the desired outcomes of all other goals.
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Actual Results			
1999	2000	2001	2002
	Initiated Fy 2001	See Target above	*
Projected Results			
2003	2004	2005	2006
*	*	*	

Program Results and Effect:

- 1,139 adults with developmental disabilities used home and community based waiver services to live in their home communities and avoid costly institutionalization.
- 19 people used home and community based waiver and other services to return to their home communities from ISSH.
- 2,424 infants and toddlers received early intervention services to maximize their potential in the critical early years.

For more information contact Patricia Johnson at 334-5583.